

ABOUT US

Triage Cancer is a national, nonprofit organization that provides free education on the legal and practical issues that may impact individuals diagnosed with cancer and their caregivers. Triage Cancer also provides free one-on-one help to assist individuals understand their options and next steps through the Legal & Financial Navigation Program.

BACKGROUND

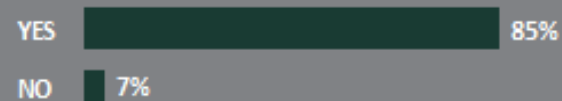
Cancer care is expensive, health insurance coverage is often inadequate, and cancer survivors have higher out-of-pocket health care costs, even years after diagnosis. Health care professionals are well-positioned to help mitigate the financial impact of cancer, across the continuum of care. Stories of lost jobs, damaged credit, bankruptcy, eviction, overwhelming medical debt, and huge amounts of stress, anxiety, and depression after a cancer diagnosis are common. By the time individuals seek help, they are in crisis. But with appropriate information and guidance, *many of these crises are preventable.*

However, there is a gap in formal education related to health and disability insurance, employment, and finances. Health care professionals themselves indicate a gap in understanding and lack of awareness of relevant resources.

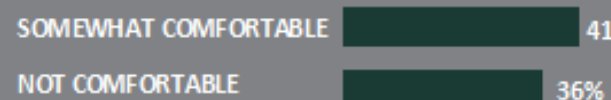
NEEDS ASSESSMENT

Our survey of 866 oncology nurses and social workers found that they are often asked by their patients for guidance on health insurance options and the impact of health care reforms. However, only 5% of those surveyed felt "very comfortable" answering questions about changes to our health care system.

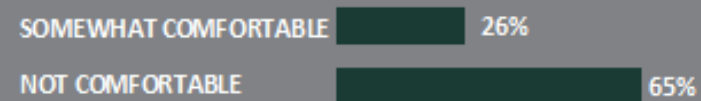
Do your patients ask for guidance on possible health insurance options?



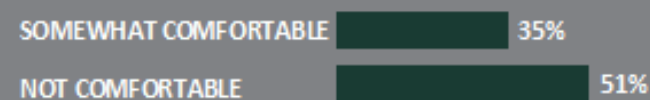
How comfortable are you answering patients' questions about health insurance options?



How comfortable are you answering patients' questions about the disability appeals process?



How comfortable are you answering patients' questions about managing their finances?



More than **1,900** health care professionals trained from **49** states, to date

LOCATIONS TO DATE

- Orange, CA
- Palo Alto, CA
- Palm Springs, CA
- New Orleans, LA
- Honolulu, HI
- Phoenix, AZ
- Chicago, IL
- San Francisco, CA
- Hollywood, FL
- Los Angeles, CA
- Philadelphia, PA
- Las Vegas, NV
- Chapel Hill, NC
- Washington, DC
- Lexington, KY
- Online

To address this gap in knowledge, the *Insurance & Finance Intensive* was created in 2017 and has been provided 35 times nationwide. This comprehensive certificate program trains oncology health care professionals on health and disability insurance and finances, to improve patient and caregiver navigation through these legal and practical issues.

Topics include:

- Overview of the U.S. health care system
- Individual & employer-sponsored health insurance
- Government-sponsored health programs, including Medicare & Medicaid
- Tips on using health insurance & appeals
- Navigating employment, disability insurance, & appeals
- Managing finances

The Institute of Medicine report (2007), warned that failing to address employment, health insurance, and financial concerns may threaten a patient's adherence to medications and an overall return to health. Effectively training health care teams to better navigate patients through these issues, can alleviate the financial burden of cancer and improve patients' quality of life.

SPEAKERS

Joanna Fawzy Morales, Esq. has served the cancer community as a cancer rights attorney, speaker, and author for nearly 30 years. She is currently CEO of Triage Cancer, and was formerly an Adjunct Professor at Loyola Law School & Wayne State Law.

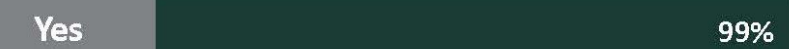
Monica Fawzy Bryant, Esq. is the COO of Triage Cancer. She is an Adjunct Law Professor at the John Marshall School of Law. They have co-authored a book on *Cancer Rights Law* for the American Bar Association, provided more than one thousand educational seminars, written articles and blogs, and appeared on television and radio shows discussing cancer-related legal issues.

FOLLOW UP SURVEY RESULTS

- 96% of respondents indicated that they changed their behavior or practice based on what they learned at the training.
- 80% of respondents displayed knowledge retention on topics related to insurance and medical bills.
- 88% of respondents strongly agreed or agreed that the information provided by the training helped reduce the financial burden that their patients and families experienced after a cancer diagnosis.
- 93% of respondents strongly agreed or agreed that the information provided by the training improved the quality of life of their patients and families.

Immediately following the *Insurance & Finance Intensive*, all attendees (n=1,949) were asked to complete an evaluation. A total of 1,521 oncology health care professionals completed the *Intensive* evaluation.

Would you recommend the *Intensive* to others?



The objectives of the *Insurance & Finance Intensive* were met?

