

Four Eyes Are Better Than Two





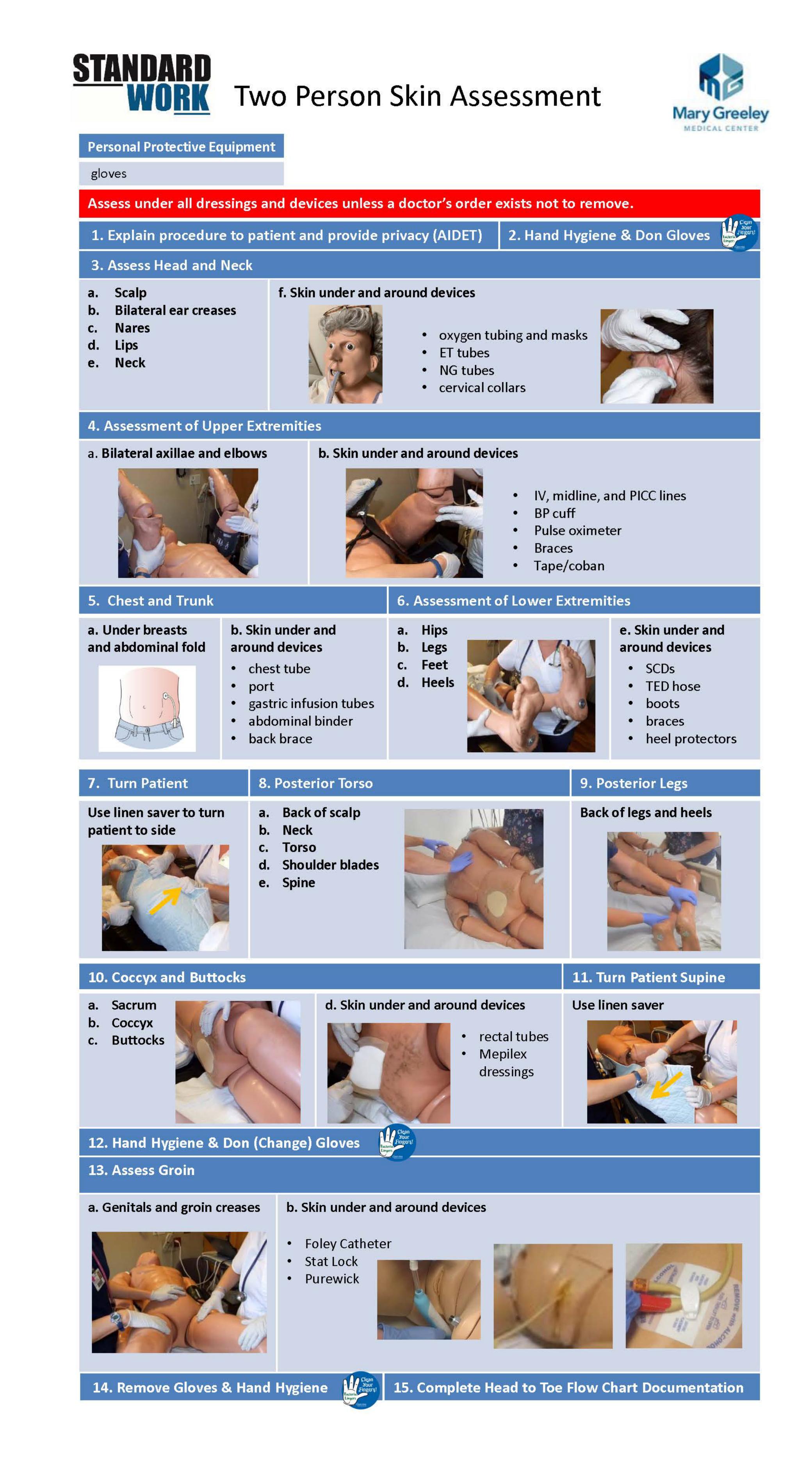
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Getting Started

The key to pressure injury prevention success is assessment. Initial head to toe assessment starts the prevention process. Four eyes are better than two for comprehensive assessments at scheduled intervals.

Methods

- Standardized skin assessment tool created in 2016 as measure to ensure all patients were assessed thoroughly to capture any areas of pressure
- Initially, 2 nurse skin assessments completed on admission, discharge and transfer. Transitioned to 2-person skin assessments to allow Patient Care Techs to be engaged in pressure injury prevention
- Standard Work highlights all bony prominences and potential devices that can cause injury
- Allows a visual guide for Patient Care Techs to understand potential areas of concern
- Rise in pressure injuries evolved into unit designated days for increased assessment to decrease unit acquired injuries
- Surgical unit: Daily for high risk patients with Braden score 18 or less
- Medical Telemetry / Oncology / ICCU / Acute Reab: Monday and Thursday for high risk patients with Braden score 18 or less
- Collaboration with EPIC team to improve documentation to capture 2-person skin assessment
- Documentation fields for nurse and second person name for accountability
- Adding fields for verification ensures the documentation is completed
- Creating a culture of collaboration and teamwork between Nurses and Patient Care Techs has created a sense of ownership to Big Dot Goal: Patient Safety in reduction of pressure injuries



Inpatient HAPI Dashboard



Outcomes

Success has come with building a culture of teamwork with patient care tech involvement in HAPI prevention efforts. Focused education on skin assessment and areas of high concern for skin breakdown have enhanced the patient experience and deceased apprehension with continued skin assessment. Four eyes have increased the accuracy of comprehensive assessments leading to improved patient safety with decreasing hospital acquired pressure injuries.