

# Healthcare Experiences of LGBTQ+ Individuals: Community PRIDE 2022 Event survey



Kamalpreet S. Hara<sup>1</sup>, Rachel E. Canning<sup>2</sup>, Lindsey M. Philpot<sup>2,3</sup>, Jordan P. Richardson<sup>3</sup>, Evdokiya E. Knyazhanskaya<sup>3</sup>, Jean C. Fox<sup>1</sup>, Douglas A. Simonetto<sup>1</sup>, Victor G. Chedid<sup>1</sup>

<sup>1</sup>Division of Gastroenterology and Hepatology, Mayo Clinic, Rochester, MN, <sup>2</sup>Department of Quantitative Health Sciences, Mayo Clinic, Rochester, MN,

<sup>3</sup>Mayo Clinic Alix School of Medicine, Rochester, MN

#### INTRODUCTION

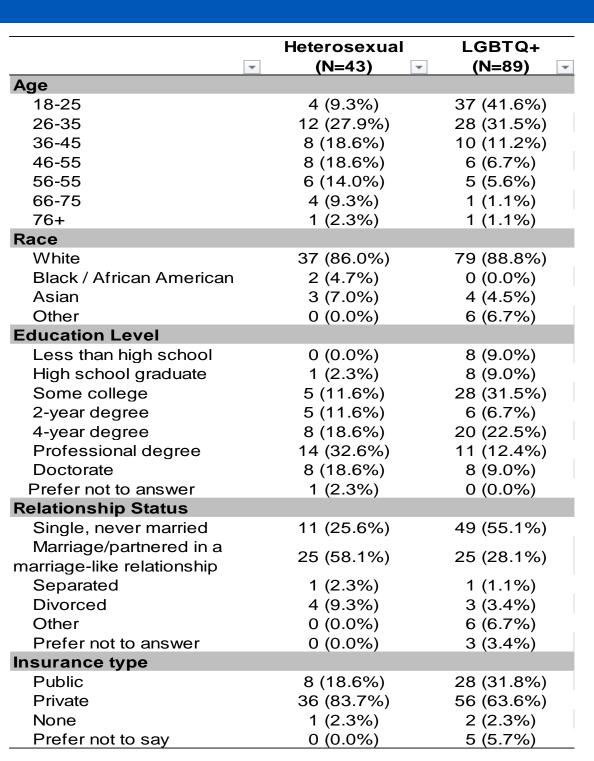
- Around 16% of LGBTQ+ adults in the US reported having experienced discrimination in healthcare setting
- As a result, some patients delay or avoid seeking healthcare services for fear of being stigmatized.

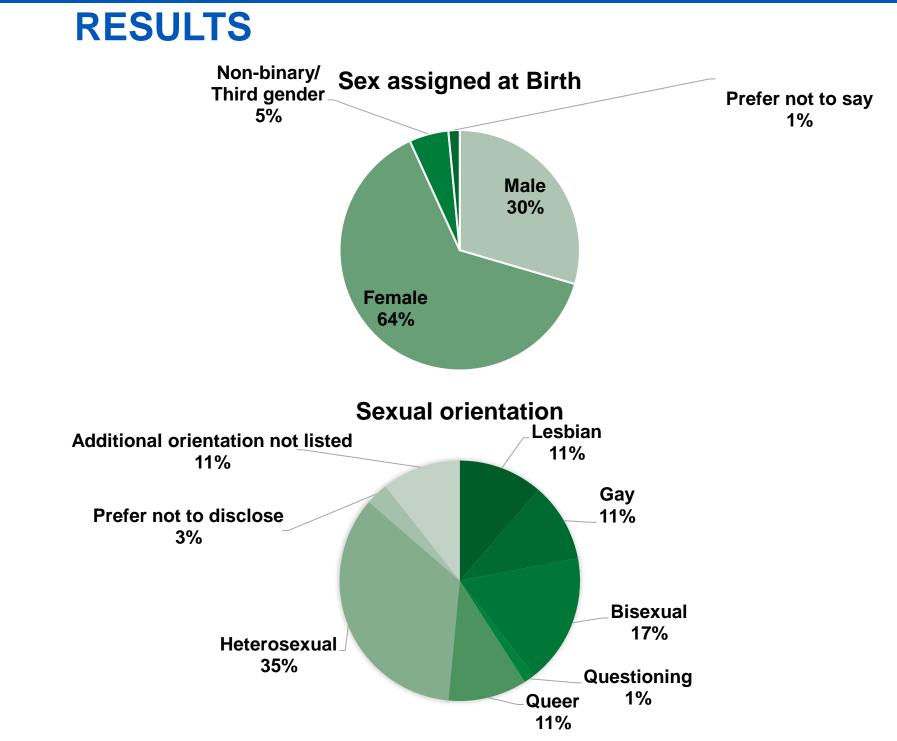
#### **AIMS**

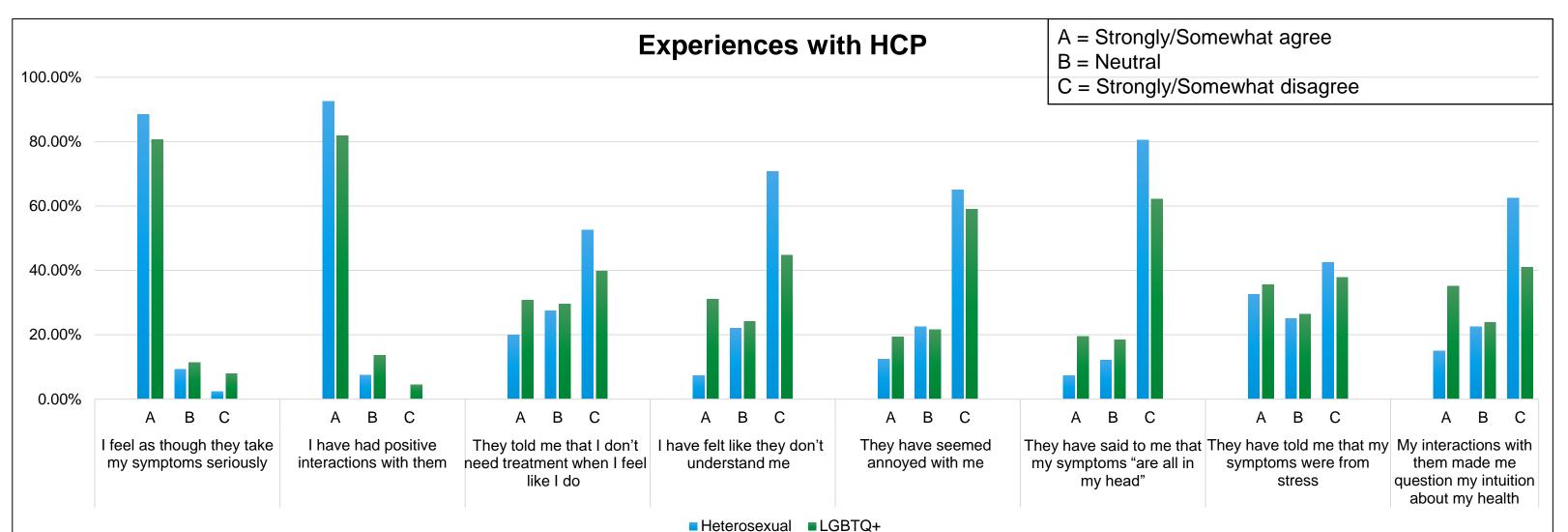
 We surveyed Rochester (RST) Pride attendees regarding their healthcare experiences

### **METHODS**

- 132 RST Pride 2022 attendees completed an anonymous online/paper survey to compare healthcare experiences among LGBTQ+ vs straight individuals and among gender diverse subgroups of the LGBTQ+ community (Cis vs. Trans or queer or plus (TQ+))
- Characteristics of straight and LGBTQ+ individuals were compared using logistic regression for dichotomized outcomes and general linearized models for categorical outcomes after adjusting for age
- Outcomes were considered significant when the p-value < 0.05







	Heterosexual	LGBTQ+	
	(N=43)	(N=89)	p value
How would you describe			
your access to health care?			0.2152
Very/Somewhat difficult	3 (7.0%)	20 (22.7%)	
Not difficult	7 (16.3%)	11 (12.5%)	
Very/Somewhat easy	33 (76.7%)	57 (64.8%)	
Where do you usually seek ca		(2.2.2.2.1)	
Outpatient clinic	41 (97.6%)	79 (88.8%)	0.0842
Hospital	4 (9.5%)	5 (5.6%)	0.6802
Urgent care / Emergency	3 (7.0%)	20 (22.5%)	0.0555
Subspecialty clinic	1 (2.4%)	7 (7.9%)	0.1949
Did your HCP ask about			
your sexual orientation /			
gender identity?			0.5511
Yes	13 (30.2%)	38 (42.7%)	
No	24 (55.8%)	42 (47.2%)	
Not sure/do not remember	6 (14.0%)	9 (10.1%)	
Did you disclose your			
sexual orientation / gender			
identity to your HCP?			0.1593
Yes	25 (58.1%)	56 (62.9%)	
No / Prefer not to	18 (41.9%)	33 (37.1%)	
How often do you fear			
negative reaction from you			
HCPs because your sexual			
orientation / gender			
identity?			0.0006
Always / Often	1 (2.4%)	18 (20.5%)	
Sometimes	4 (9.5%)	31 (35.2%)	
Rarely / Never	37 (88.1%)	39 (44.3%)	
Responses to universal	,		
signs of acceptance.			
Fell more trust toward the setting	36 (83.7%)	68 (76.4%)	0.2346
Feel it safer to disclose	14 (32.6%)	55 (61.8%)	0.0066
Does not make a difference	7 (16.3%)	10 (11.2%)	0.8818
I am suspicious of the setting	0 (0.0%)	1 (1.1%)	0.9026
Did not notice	0 (0.0%)	4 (4.5%)	0.9390
Have never seen these signs	0 (0.0%)	6 (6.7%)	0.9415
When you see gender			
neutral language, how does			
it impact your perception of			
the institution?			0.0008
Viewed as inclusive	35 (83.3%)	66 (75.0%)	0.0000
Has not impact	6 (14.3%)	17 (19.3%)	
Other	1 (2.4%)	5 (5.7%)	
3.161	. (=/-)		

## **CONCLUSIONS**

- Compared to their heterosexual counterparts, LGBTQ+ identifying individuals describe access to healthcare as being difficult. They have less positive healthcare experiences, and most of them feel misunderstood by their HCP
- Fear of negative reaction limits LGBTQ+ individuals from disclosing their SOGI
- Trans and non-binary individuals face worse discrimination and high-cost barrier when seeking health care compared with their cis LGB peers