Perspectives, Experiences, and Concerns Among Patients With Short Bowel Syndrome (SBS) and Their Caregivers: Insights From Social Media Platforms

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BACKGROUND AND AIMS

- Short bowel syndrome (SBS) is a rare chronic and severe disease resulting from physical loss and functional deficiency of portions of intestine, primarily due to surgical resection.
- Patients with SBS frequently need parenteral nutrition, which strongly impairs patients' quality of life and impacts their physical, social, and psychological wellbeing.
- We analyzed social media posts to examine the perspectives, experiences, and concerns among patients with SBS and their caregivers. Given the low prevalence of SBS and the associated burden, social media offer individuals a virtually borderless environment where patients can communicate freely without feeling embarrassed or ashamed.

METHODS

- We extracted 20,221 publicly available posts from seven SBS-related forums (e.g. Careplace, Reddit) between 1/1/10-1/11/21. After applying keyword filters (e.g. short bowel, short gut, SBS) and manual review, we identified 316 relevant posts.
- An open coding technique was used to qualitatively analyze the posts. Posts were read multiple times and codes were generated inductively, sorted, and grouped into themes and subthemes.
- An empathy map was developed to visualize the different themes and subthemes.

RESULTS

Infection

"my daughter had six

line infections resulting

in sepsis episodes

Adding weight

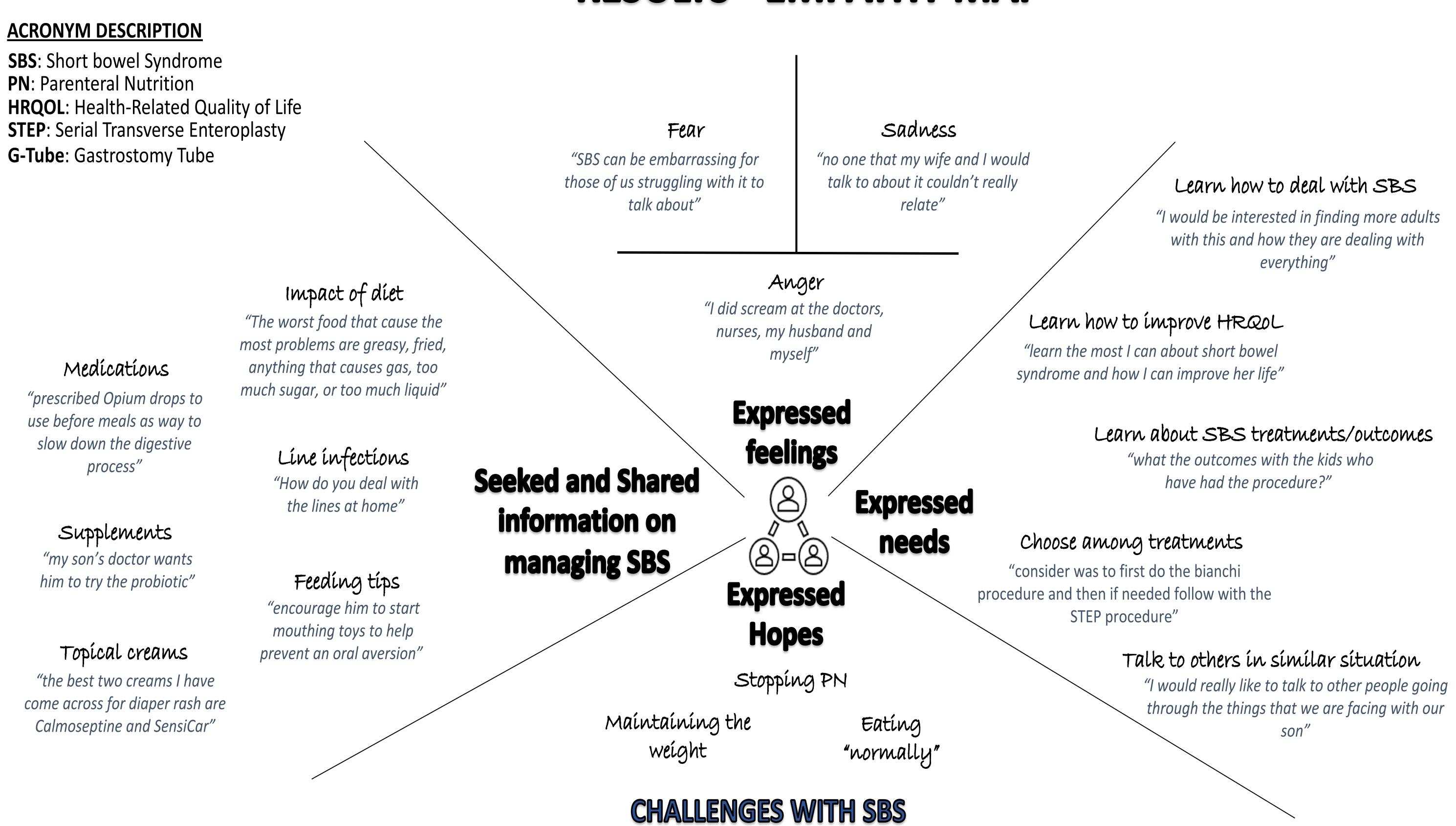
"he is having

trouble adding

SOURCES OF SOCIAL MEDIA POSTS

Caregivers	Patients	Unclear
70.6%	14.9%	14.6%

RESULTS - EMPATHY MAP



Swallowing

"he doesn't know how to

swallow since he's been

fed through a g-tube"

Food absorbtion

"she can't fully

absorb everything

she eats"

Financial

"our insurance is not

being much help,

unfortunately."

Finding day care

"I have not found a regular

daycare that will take my

child with a g-tube"

Home and hospital coordination

"I was unable to stay through

the night because I had other

children that needed me"

DISCUSSIONS

- Our analysis supports previous evidence on the marked burden SBS has on physical, social, and mental health for both patients and caregivers.
- Caregivers and patients use targeteddisease forums to seek and share information that might help them deal with the condition such as alleviate physical symptoms, managing PN, and strengthen their mental health.

LIMITATIONS

 However, this study has two main limitations. First, the data was extracted from a limited number of US-based, English language forums.
 Second, by using social media platforms as a sole data source, we cannot confirm the diagnosis of individuals with SBS.

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